MAKE IN INDIA

Com1 IpPbx … A proud Indian product that can challenge the best in business for its features, simplicity, & innovation.

Com1 IpPbx … 100% pure Ip Switch, a brainchild of an Indian technocraft with over 3 decades of telecom business experience.

Why Com1 ? :

Customer Care: Customers are provided with a mobile APP that is integrated with an accountable and transparent ticketing system. There is a structured and regular training program conducted to dealers as well as customers to get the best out of our product.

Hardware: Customers are always at the mercy of the dealers, with respect to post warranty support, with the **'Proprietary Hardware'** of every manufacturer while **Com1 IpPbx** uses the normal computer or server as its hardware that removes dealer dependency on hardware support.

End Terminals: Most other manufacturers, **either** do not support connecting 'Open Source SIP terminals' **or** discourage the same with unjustified arbitrary license charges. **Com1 IpPbx** can connect with any Open Source SIP terminals with no license charges. To complicate further the incompatibility of **'Proprietary Terminals** with any other **EPABX,** makes the customers to either discard the investment or live along with its perennial issues and shortcomings.

'Obsolete' Technology: While the communication world is moving away from TDM to IP technology, the reputed & branded manufacturers are either choosing to quit the industry or trying to sell products with obsolete technology by backward integration of a broker card (VOIP Card) in between.

License Cost: Gullible customers who put **brand above facts** not only end up investing on products that are obsolete but also end up paying Unjustified arbitrary license cost for migrating to new Ip Technology. Licenses for SIP Trunks & SIP extensions are highly unjustified and arbitrary which are available for free in abundance in Com1 IpPbx.
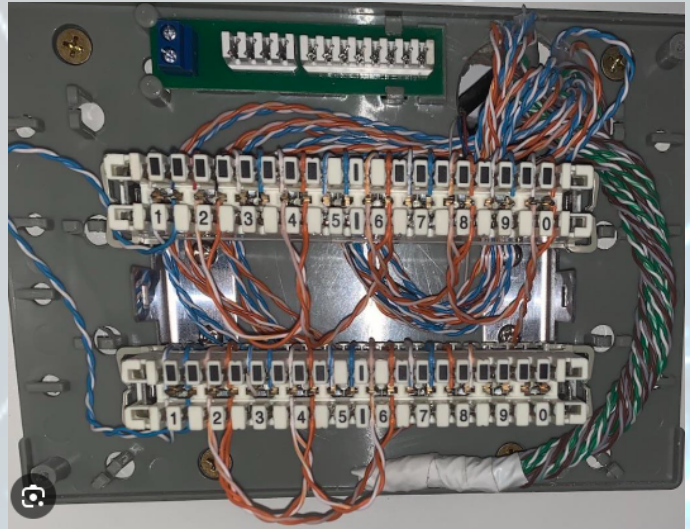
Expandability:

"**Extension is just a Number**" to configure with no hardware, can expand from 100 to 6000 as you grow

• Adding "**Trunks**" is adding an appropriate gateway in the network. Unlimited in size & options. SIP, PRI, GSM, Volte & Analog Trunks

• Adding **Analog Extensions** is just Adding FXS & configuring in the network

• Your Investment today is your "**Final Investment**" on EPABX irrespective of size you grow in the future

Termination:

● 80% EPABX complaints are due to cabling, gets eliminated making absolutely trouble free

● In large campus distribute & Connect FXS with network cabling than clustering multi pair cable

● As this can effectively use your data network for Ip Phones reduces the cabling need and can be better managed with ease

In Built Special Features :

- Voice Logger
- Call Billing Software
- Voicemail
- Voicemail to Email
- Sip Trunk Connectivity (No Licencing Cost)
- Multi level IVR

Optional Special Features :

- Inbound Call Centre Solution (ACD)
- Outbound Call Centre Solution (Predictive, Progressive, Preview)
- Outbound Voice Blasting (Survey)
- CRM Integration (including but not limited to Zoho, Leadsquared, SAP, Salesforce)
- Tally Integration
- SMS Integration
- Whatsapp Integration
- EMail Integration

Partial Customer List :

- Starhealth Insurance Limited (All India Order)
- Bajaj Finserv (All India Order)
- Larsen & Toubro (Multi Location Order)
- Zebronics (Corporate Office Chennai)
- Apollo Hospitals (Kolkata)
- TNEB Call Centre Chennai
- Cameo Corporate Services (Chennai & Bangalore)

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https://com1pbx.com

Your Local Partner: